

TALKING POINTS
AN UPDATE FROM CDR ASSOCIATES
EDITION TWO

Dear Friends and Colleagues of CDR Associates,

Below you will find the latest installment of Talking Points, a periodic update of CDR's projects and programs, intended to keep you informed of our work and interests. To discuss these projects or to learn more about them, please give us a call at (303) 442-7367 or email us at cdr@mediate.org. Also, please visit our new website at www.mediate.org. It features a wealth of additional information on our practice areas, work to resolve conflicts, and initiatives to promote a more peaceful world.

All the best,
Jonathan Bartsch, CEO

Features in Edition Two

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SUSTAINABLE DEVELOPMENT

CDR to Present Papers at Prestigious International Mining Conference in June

Managing risk and earning the social license to operate are vital parts of doing business for the extractive industries. CDR Associates has been selected to present two professional papers at the prestigious International Conference on Acid Rock Drainage, Securing the Future—Mining, Metals and the Environment in a Sustainable Society, June 23-26, 2009 in Skellefteå, Sweden. CDR's papers are geared toward helping companies enhance their accountability and achieve successful community engagement results at the project level. *Emerging Accountability Mechanisms—Locally Based Grievance Resolution Systems* will profile good

practice strategies for effective grievance management that responds to community concerns. *Participatory Environmental Monitoring as a Means to Prevent and Resolve Conflict at Mining Sites* will discuss how to initiate a program, offer tips for obtaining meaningful participation under conditions that are complex and highly technical, provide models of governance and financing, as well as discuss challenges and lessons in designing these systems as tools for accountability and conflict resolution.

For more information contact Susan Wildau, Partner, (303) 442-7367 x202 or swildau@mediate.org

TRANSPORTATION*New Course Builds Practical Conflict Management Skills for Transportation and Environmental Professionals*

The National Highway Institute (the training arm of the Federal Highway Administration) contracted with CDR Associates to develop, pilot, and deliver **Practical Conflict Management Skills for Environmental Issues**. In the complex world of transportation decision making, involving many agencies, jurisdictions, tribes, stakeholders and an array of missions, mandates, and interests, professionals must interact constructively and proactively. Almost every day there are opportunities to discuss differences and goals and attempt to arrive at mutually acceptable solutions. The demands of trying to balance transportation needs, preserve environmental resources, and respect community values require the abilities to talk and listen effectively with others who have different views and different responsibilities, engage with others in collaborative problem solving, navigate through the maze of multiple layers of decision-making authority, manage emotions and perceptions, prevent unnecessary conflict, maintain a consistent respectful stance, and ensure that meetings accomplish intended goals. These practical work-and-life skills are the heart of this course. State Department of Transportation training offices may request a course through the NHI Course Scheduler NHIScheduler@fhwa.dot.gov or 703-235-0534. Others may check for space available in scheduled courses.

For more information contact Louise Smart, Partner, (303) 442-7367 x211 or lsmart@mediate.org

WATER*Idaho, Eastern Snake Plain Aquifer Plan Becomes Law*

A sage advisor once noted that public policy agreements are not the end of collaborative processes, but rather the beginning of the 'real' work. The broad stakeholder agreement and legislative support for the Eastern Snake Plain Aquifer (ESPA) Plan provides such an opportunity. The ESPA Plan, the roadmap for conjunctively managing the approximately 10,000 square mile aquifer and hydrologically connected Snake River, became law on April 23, 2009 during a signing ceremony with Idaho Governor Otter. The Plan recognizes the need for continued collaborative effort and calls for an implementation committee to identify priority water management projects, determine a funding collection mechanism(s), and continue the collaborative negotiations among and between water users. As highlighted above, the Plan is merely the first step in managing this hydrologically connected system. Creative problem solving, assisted by facilitation from CDR Associates, will ensure successful ESPA Plan implementation.

For more information contact Jonathan Bartsch, CEO & Senior Program Manager (303) 442-7367 x201 or jbartsch@mediate.org.

TRAINING OPPORTUNITIES*The Mediation Process Training*

For over 30 years, CDR has trained thousands of mediators and facilitators around the world on procedures that help parties establish positive working relationships and settle the thorniest of problems. In our programs, you learn practical strategies to resolve a wide variety of contentious issues, and how to work effectively in multiparty groups.

CDR's internationally recognized Mediation Process Training is being held October 26 - 30, 2009. Trainers include Christopher Moore, Susan Wildau, and Joan Kathol.

To register, visit www.mediate.org or contact Tanya Morgan at (303) 442-7367 or tmorgan@mediate.org

ORGANIZATIONAL EFFECTIVENESS*Multiparty Mediation Capacity Building in Romania*

Building capacities for people to talk and reach tangible agreements on complex problems is one of CDR's Organizational Effectiveness Practice Area's major goals. In late March and early April, CDR conducted a 40-hour seminar in Bucharest, Romania on Mediating Multiparty Organizational and Public Disputes. The program was attended by 17 Romanian mediators from across the country and from varied professional backgrounds - private sector managers, lawyers, public prosecutors, engineers, chemists, probation officers, and university faculty. The group explored diverse applications of mediation to resolve both internal organizational disputes over labor-management issues and public disputes. Some of the discussed public disputes included: Roma/Police

relations, protecting civil rights and the conduct at public demonstrations, and public engagement in decision making processes on infrastructure construction supported by European Union Structural Funds. The program was sponsored by CDR's newest organizational affiliate in Europe, Pro Mediation Association.

For more information contact Christopher Moore, Partner (303) 442-7367 x210 or cmoore@mediate.org.

PEACEBUILDING*CDR helps the Middle East Desalination Research Center and the Palestinian Water Authority to develop a Palestinian Center of Excellence on Water Issues*

Expanding the pie before dividing it up is a basic strategy in interest based negotiations, and this is exactly what the Middle East Desalination Research Center (MEDRC), a component of the Middle East peace process is trying to do. This organization and its diverse members are seeking to expand the amount of water available to Middle East nations as a means to lower conflicts over this valuable resource.

MEDRC is a multilateral institution whose mission is to provide an ongoing forum for dialogue between parties in the region, and contribute to the achievement of peace and stability in the Middle East and North Africa. Its goals include promoting and supporting the use of desalination to satisfy the needs for available, affordable, clean, fresh water for human use and economic development.

In April of this year, MEDRC and the Palestinian Water Authority (PWA) convened a meeting to develop a Palestinian Center of Excellence in

Desalination and Treatment and Use of Wastewater. CDR Partner Christopher Moore facilitated the meeting, which was supported by the Government of the Netherlands. Attended by 30 representatives from the West Bank and Gaza, the latter participating by teleconference due to the continued closed border between Israel and Gaza, participants from government, universities, NGOs and the private sector reached agreement on the structure and activities of the Center for Excellence. The Center will focus on policy formation, project development and implementation, and research and training for key decision makers, administrators and plant operators to expand water resources in the West Bank and Gaza. Plants will process sea, brackish and waste water and increase the amount of water for drinking, manufacturing and agricultural use. Expanded water resources will help facilitate future agreements among all parties on allocating and sharing existing and new resources.

For more information contact Christopher Moore, Partner (303) 442-7367 x210 or cmoore@mediate.org

CDR Collaborates with UNITAR on Capacity Building for African Diplomats on Ethno-Political Conflict Resolution

Numerous African ethno-political conflicts continue to be some of the most contentious, devastating and costly for involved citizens and governments. Since 2001, CDR has collaborated with the United Nations Institute for Training and Research (UNITAR) to design and conduct a series of ***Regional Training Programmes to Enhance Conflict Prevention and Peacebuilding in Africa***. Attended by diplomats from the both the United Nations

and African Union and Foreign Service officers from countries across the continent, the seminar presents state-of-the-art conflict analysis, negotiation and mediation approaches for the resolution of high-conflict governance, ethnic, development and natural resource controversies. CDR conducts the mediation module of the seminars. The ninth program was conducted in Addis Ababa, Ethiopia in March, 2009. Previous seminars have been held in Addis; Cape Town, South Africa; and Harare, Zimbabwe.

For more information contact Christopher Moore, Partner (303) 442-7367 x210 or cmoore@mediate.org or Susan Wildau, Partner (303) 442-7367 x202 or swildau@mediate.org

If you would like to receive Talking Points via email, please visit www.mediate.org and go to "Contact Us". Fill out your information and click on "Sign me up for the Talking Points Newsletter". Thanks for your interest. If you would like to learn more about CDR Associates and our work, please contact us at (303) 442-7367.