



TALKING POINTS
AN UPDATE FROM CDR ASSOCIATES
Summer 2011

Dear Friends and Colleagues of CDR Associates,

Below you will find the latest edition of Talking Points, a periodic update of CDR's projects and programs, intended to keep you informed of our work and interests. To discuss these projects and learn more about them, or to explore how we might be of assistance to you in addressing and resolving your issues or disputes, please give us a call at 1-800-MEDIATE or e-mail us at cdr@mediate.org. Also, please visit our website at www.mediate.org. It features information on our practice areas, our work to resolve conflicts and initiatives to promote a more peaceful world.

All the best,

Jonathan Bartsch, CEO

Features in the Summer 2011 Edition of Talking Points

- Training opportunities—*The Mediation Process* Training in October and *Facilitation and Mediation of Public and Environmental Conflicts* in November
- CDR Program Manager receives prestigious award
- CDR facilitates Yellowstone's Winter Use Environmental Impact Statement processes
- CDR delivers course on practical conflict management
- New training contract earned with National Transit Institute
- CDR involved in certification process for home energy upgrades
- Overview of seminars, workshops and speeches presented worldwide

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TRAINING OPPORTUNITIES

The Mediation Process Training October 24–28, 2011

For more than 30 years, CDR has trained mediators and facilitators around the world on procedures that help parties establish positive working relationships and settle the thorniest of problems. In this 40-hour program, participants learn practical strategies for resolving a variety of contentious issues and methods for working effectively in multiparty groups.

Facilitation and Mediation of Public and Environmental Conflicts: Practical Strategies for Reaching Agreement November 8–10, 2011

This three-day program provides a range of innovative and proven approaches to addressing and resolving large multiparty public issues. The training is designed for government agencies or private sector firms engaged in public dispute-resolution processes, as well as advocates, public-interest groups and experienced facilitators.

All trainings take place at the Chautauqua Community House in Boulder, Colorado. For full program descriptions or to register, visit www.mediate.org or contact Ruth Gardner at (303) 442-7367, ext. 208 or rgardner@mediate.org.

AWARDS

CDR Program Manager Recipient of Emerging Leader Award

Joan Sabott, Program Manager, received the Rob Williams Award for Emerging Environment and Public Policy Leaders from the Association for Conflict Resolution Environment and Public Policy Section in June 2011. This award was established in 2010 in recognition of the late Rob Williams' commitment and contributions to the field of environmental and public policy dispute resolution and the professional development of its practitioners. The award is presented to an emerging practitioner who demon-

strates the promise to exercise the leadership exemplified by Rob.

To learn more about the award or to speak with Joan, call (303) 442-7367, ext. 205 or e-mail Joan at jsabott@mediate.org.

NATURAL RESOURCES

CDR Facilitates Processes Related to the Yellowstone National Park Draft Environmental Impact Statement on Winter Use

CDR facilitates the Yellowstone Winter Use EIS Project Team, an internal team of National Park Service staff who guide the process and content of the EIS. The draft EIS was released to the public in May 2011 for a 60-day review. Additionally, CDR recently facilitated the six public meetings and two public webinars that served to educate the public, as well as to solicit their comments on the Draft EIS. The final EIS is expected in fall 2011.

For further information on the Yellowstone project, contact Mary Margaret Golten at (303) 442-7367, ext. 206 or mmgolten@mediate.org, or Joan Sabott at (303) 442-7367, ext. 205 or jsabott@mediate.org.

TRANSPORTATION

CDR Delivers Practical Conflict Management Skills Course for Transportation Professionals in Lincoln, Nebraska

CDR delivered a three-day course titled "Practical Conflict Management Skills for Environmental Issues" in Lincoln, Nebraska, for the Federal Highway Administration's (FHWA) educational arm, the National Highway Institute.

The course—which was conducted for Federal, State and Local Public Agency representatives and consultants who are involved in federally-funded transportation projects in conjunction with the Nebraska Department of Roads—taught conflict management skills, including interest-based negotiation, communication and facilitation and how to identify opportunities for applying these collaborative skills in the context

of transportation projects and decision-making processes.

Participants from agencies such as FHWA, U.S. Fish and Wildlife, the Nebraska Department of Roads, local governments and consulting firms learned the skills necessary for working together effectively in order to bridge their different agency mandates and diverse interests when coordinating, planning and developing local transportation projects. Participants were engaged in relevant discussions regarding issues, concerns and professional experiences in Nebraska as they related to the course content and exercises.

To learn more about CDR's conflict management training, contact Andrea Meneghel at (303) 442-7367, ext. 221 or ameneghel@mediate.org.

CDR Selected for National Transit Institute Training Contract

A CDR-led team was recently selected by the National Transit Institute (NTI), an extension of the Federal Transit Administration, to deliver an innovative and interactive training course titled "Public Involvement in Transportation Decision Making." The five-year training contract builds on more than a decade of experience delivering the same course for the National Highway Institute. The course highlights a variety of topics including dealing with a skeptical and disillusioned public, incorporating "livability concepts," multi-agency decision making, innovative use of technologies in public engagement and interest-based problem solving.

To learn more about this NTI training, please contact Jonathan Bartsch at (303) 442-7367, ext. 201 or jbartsch@mediate.org.

ENERGY

CDR Facilitates Process to Help Develop a Certification for Home Energy Upgrades

CDR facilitated a four-day meeting with a representative group of inspectors charged with

providing feedback regarding home energy upgrade certification. Other facilitators led groups with installers, crew leaders and auditors. The National Renewable Energy Lab (NREL) will use information gathered to coordinate certification development. The entire process is complying with ISO standards.

For more details about this effort, contact Laura Sneeringer at (303) 442-7367, ext. 214 or lsneeringer@mediate.org.

SEMINARS, WORKSHOPS, PRESENTATIONS

ACR EPP 2011 Conference Presentation— CDR CEO/Senior Program Manager Jonathan Bartsch and Program Manager Joan Sabott presented at the Association for Conflict Resolution Environment and Public Policy Section 2011 conference, "Seeking Sustainability Through Collaborative Governance: Using the Full Spectrum of Collaborative Techniques From Public Engagement to Shared Decision Making." The interactive presentation, "Share the Road Realized Through Collaborative Dialogue," illustrated ways to encourage collaboration between cyclists, motorists and the many other diverse road users in order to create safer and more cooperative roads. Building on years of experience facilitating, mediating and planning bicycle facilities and infrastructure, Bartsch and Sabott outlined key characteristics, challenges and strategies for addressing such conflicts.

If you would like to receive Talking Points via e-mail, please visit www.mediate.org and go to "Contact Us." Fill out your information and click on "Sign me up for the Talking Points Newsletter."