



**Dear Prospective Participant:**

I wonder if you might ask yourself the following question, as you are preparing to register for one of our seminars: ***Why choose CDR's Facilitation and Mediation of Public and Environmental Conflicts training program?*** I hope the following information will be helpful to you.

After reviewing all of the qualities and benefits described below, we hope that you will choose to attend a CDR seminar. We look forward to meeting you and spending time together in beautiful Boulder, Colorado.

All the best,

Jonathan Bartsch  
CEO

## **Facilitation and Mediation of Public and Environmental Conflicts: Practical Strategies for Reaching Agreement**

***Public and environmental conflicts are some of the most difficult to resolve.*** Complex issues, multiple interests, intense emotions, high stakes, competition over limited resources, and frequently significant scientific or technical uncertainty make them especially tough to address.

Some of the most problematic conflicts occur over:

- surface-water and groundwater use, allocation and quality
- highway, transit, cycling or pedestrian facility siting or use
- construction projects
- siting of corridor projects for pipelines and power transmission lines
- interjurisdictional issues over shared resources or facilities
- new economic or health policies
- land-use planning
- energy exploration, development and production
- mining exploration, construction and operation
- protection of environmentally sensitive areas and species
- other contentious issues involving multiple parties and competing interests

Implementing public decision-making and conflict-resolution processes, in which the parties themselves take control and collaborate to develop mutually acceptable solutions, can be a key to successfully resolving complex issues without resorting to costly and unsatisfying litigation.

**NOW YOU'RE TALKING.**

303.442.7367 • 1.800.MEDIATE • Fax: 303.442.7442  
WWW.MEDIATE.ORG • 3050 Broadway • Suite 300 • Boulder, CO 80304-3154

## Who should attend?

*If you are a leader of a public interest group, company, or agency considering a collaborative dispute-resolution initiative, this seminar is designed for you. It will also benefit advocates participating in these initiatives and provides advanced training for third-party facilitators or mediators.*

## Why choose a CDR Associates seminar?

*Over the past 30 years, CDR Associates has developed successful strategies and effectively facilitated or mediated a wide range of complex multiparty public and environmental disputes. Our trainers have used their firsthand experience as negotiators and intermediaries to develop a highly experiential program to share effective strategies, insights and skills.*

CDR's seminars empower you to design appropriate strategies to resolve issues you are facing on the job at home, and engage in multiple hands-on coached practice sessions of facilitation and mediation procedures and skills. We build on what you already know and enhance your skills as a strategist, convener, negotiator or intermediary. Our team-teaching approach provides diverse experiences and perspectives on implementing successful collaborative processes, and allows time for individual and small group discussions and strategy design meetings with the trainers. We encourage you to bring your issues or conflicts to discuss and explore resolution strategies.

## What can I expect to learn?

*You will learn how to conduct situation assessments on complex disputes, determine when collaborative approaches are appropriate, organize and convene sessions, and effectively use facilitation and mediation to forge strong agreements.*

Specifically, you will:

- better understand the complexities and dynamics of multi-party conflicts
- learn how different participants—public & private sector leaders, tribal officials, government agency personnel, public interest group advocates, technical experts, lawyers, the media and citizens—engage in conflict, and how you can work more effectively with each
- learn how to conduct situation assessments, both a “back-of-the-envelope” approach and an in-depth process to examine conflicts and design more effective resolution strategies
- develop your capacity to design and implement effective and inclusive collaborative processes
- develop, improve and apply your Interest Based Negotiation (IBN) skills
- improve your facilitation and mediation skills through engagement in simulated public conflicts with our one-on-one coaching
- incorporate appropriate information and modeling technologies into your dispute resolution initiatives.